Coseley Medical Centre PPG meeting 17th October 2023

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| Agenda  | Discussion  | Actions  |
| To discuss video done to encourage the use of the health POD. | The video that the practice had created to explain how to use the health pod in surgery. Very positive feedback.  | To send out the video after the flu / covid campaign so that patients would not inundated with texts from the practice Jan- Feb 2024. Bina Tah to implement  |
| To discuss prospective access for patients | Explained the new legalities of patient’s access to their own records via NHS app and patient on line. All patients will have prospective access from 1st November 2023. This will be beneficial for patients to see what has been recorded by clinicians and understand the plan moving forward  | NHS – automatically  |
| Review new PPG leaflet | Bina has joined the Patient alliance so that the practice can benefit from their experience. New PPG leaflet is from the Patient alliance.  | Bina has already actioned  |
| Discuss face book account for the PPG / practice  | The PPG are very keen to move forward with a Facebook profile  | Bina to create a face book page for the PPG and coseley practice  |
| Email for PPG | The PPG are keen to monitor the PPG email  | Bina to create a PPG email account  |
| Ongoing PPG meetings  | Meetings to be arranged in the new year  | Bina to send out dates  |
| PCN PPG  | Confirmed that The PPG members and Bina Tah would attend the PCN PPG group  | Ongoing  |